



How to make investment fund deposits by Bill Payment service

Prepared by HSBC



What is Bill Payment Services?

- A banking service which allows you to pay your bills to more than 700 merchants, or make your investment deposits to your securities brokers using your HSBC bank account via self-service channels such as ATM, internet and phone.



Why you should consider Bill Payment services?

Ease

- Make your investment deposit with just a few clicks
- Allow saving of instruction for your next investment deposit, which makes your subsequent deposit placement even simpler

Convenience

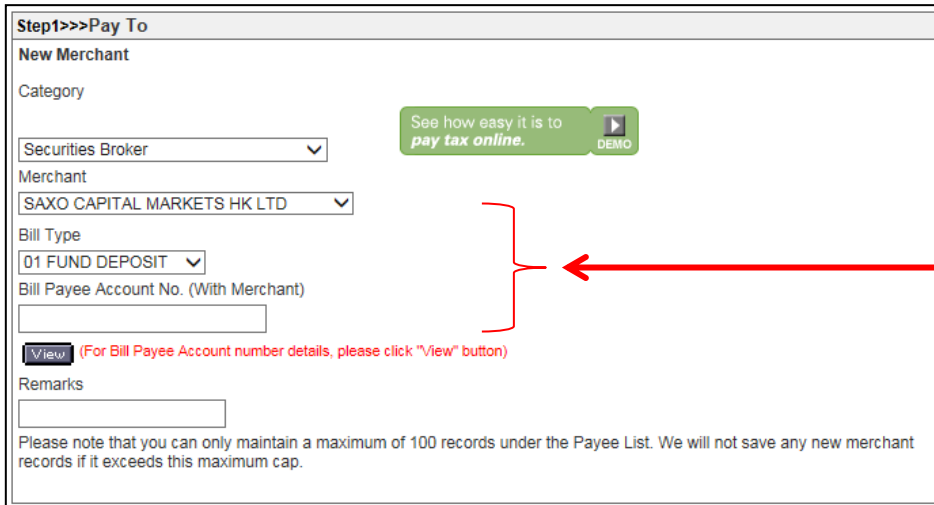
- Pay anytime via Internet, Phone Banking or ATMs

Accuracy

- Ensure the funds are deposited to your Saxo account in a timely manner – so that you can catch the investment opportunity immediately

How to make investment fund deposits via internet Bill Payment service

- Logon to HSBC Personal Internet Banking with your Security Device
- Click “Bill Payment & eBill Service” under “Banking”



Step1>>>Pay To

New Merchant

Category

Securities Broker

Merchant

SAXO CAPITAL MARKETS HK LTD

Bill Type

01 FUND DEPOSIT

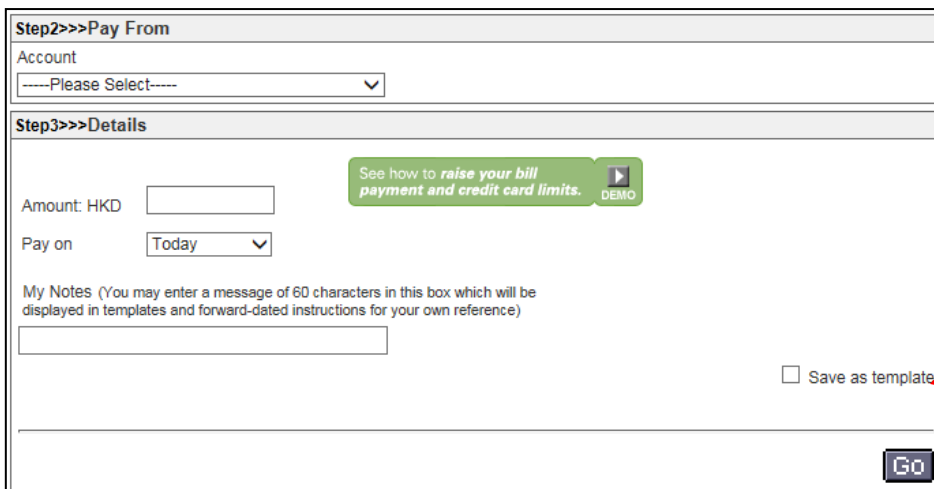
Bill Payee Account No. (With Merchant)

View (For Bill Payee Account number details, please click "View" button)

Remarks

Please note that you can only maintain a maximum of 100 records under the Payee List. We will not save any new merchant records if it exceeds this maximum cap.

Step 1: Select payee **Saxo Capital Markets HK Ltd** and key in your Bill Payment Reference at Bill Payee Account No.



Step2>>>Pay From

Account

-----Please Select-----

Step3>>>Details

Amount: HKD

Pay on

Today

My Notes (You may enter a message of 60 characters in this box which will be displayed in templates and forward-dated instructions for your own reference)

Save as template

Go

Step 2: Choose your debit account

Step 3: Input payment amount and transaction date

You can also choose to save the instruction as template, you only need to input the payment amount for your next deposits!

Prerequisite to make Bill Payment transactions to securities brokers

- As a regulatory requirement in Hong Kong, first time customers are required to set the payment limit by filling in the **“Transaction Limit Revision Request Form”** (attached)
- Return your completed form either
 - by mail to HSBC, PO Box 72677, Kowloon Central Post Office, Kln, HK, or
 - by visiting your nearest branch
 - Your request will normally be processed within 3 working days

To: The Hongkong and Shanghai Banking Corporation Limited
香港上海滙豐銀行有限公司

INTERNET BANKING/PHONE BANKING/ATM
TRANSACTION LIMIT REVISION REQUEST FORM
網上理財/電話理財/自動櫃員機交易限額更改申請表格

Date 日期: day / month / year
28/02/2016

Note: Please complete in Black Letters and tick where applicable.
請以正楷填寫，並在適用處加上“✓”。

Please return your completed form either (1) by mail to “The Hongkong and Shanghai Banking Corporation Limited, P.O. Box 72677, Kowloon Central Post Office, Kowloon, Hong Kong”, or (2) by visiting your nearest HSBC Branch. Your request will normally be processed within 3 working days (excluding Saturdays, Sundays and public holiday) upon receipt of your form. 請將填妥的表格 (1) 寄往九龍中環郵政總局信箱 72677 號“香港上海滙豐銀行有限公司”或 (2) 交回最近滙豐分行，在一個工作日内(不計星期六、日及公眾假期)處理您的申請。

I. Customer Details 客戶資料

Submission 遞交: 中區 粵東 粵西 粵北 粵南 粵東 粵西 粵北 粵南 Other 其他

Customer Name 客戶名稱: Surname 姓: Given Name 名: Other Name 其他名:

Identification Document Details 身份證明文件資料
Type: Hong Kong Identity Card Passport Other

Number:

Mobile Phone Number 流動電話號碼:

Note: You will receive added security of an SMS notification for selected transactions (please refer to Section III) via internet banking by providing your mobile phone number. 請將您的手機號碼填妥，以便接收通知。將您的網上滙豐(銀碼)第二部份(即)填妥後，即可接收有關通知。

II. Daily Transaction Limit Revision Request 申請更改每日交易限額

Please be reminded that you will be required to adjust and review the transfer limits. We strongly recommend you to review your transfer limits regularly and to make necessary adjustment that suits your transaction needs. 請注意，日後有關調整限額及審核限額，必須在網上滙豐(銀碼)第二部份(即)填妥後，方可接收有關通知。

Please specify the new limit(s) below, up to the daily maximum allowed. 請在下圖所填新交易限額，不得超過下列每日最高交易限額。

Transfer to 轉往	Channels Available 渠道	Maximum Daily Sub-limit (HKD) 每日最高交易限額(港幣)	Year Daily Sub-limit (HKD) 全年每日交易限額(港幣)
Part A. Transferring Money 轉帳	(0) Self-owned Accounts with HSBC in Hong Kong 本人名下滙豐賬戶	HSBC Internet Banking 滙豐網上理財	Maximum Daily Sub-limit (HKD) 每日最高交易限額(港幣)
	(1A) Non-registered Accounts 非登記戶	HSBC Internet Banking 滙豐網上理財	400,000
		Phonebanking 電話理財	50,000
		ATM 自動櫃員機	50,000
(1B) Your maximum daily transfer limit for non-registered accounts (up to HKD500,000), which is shared among all available channels. 非登記賬戶每日最高交易限額(最高港幣500,000)，此限額將與所有可用渠道共用。	Overseas ATM 海外自動櫃員機	50,000	
Part B. Making Payments 付款	(1) e-PO for White form application 電子公關單(白單)申請 (2) Government and Others 政府及其他單據 (3) Sports and Leisure 體育及康樂 (4) Other Merit 其他獎賞	HSBC Internet Banking 滙豐網上理財	500,000
		Phonebanking 電話理財	50,000
		ATM 自動櫃員機	100,000
	(2) Your maximum daily payment limit (up to HKD5,000,000), which is shared among all payment types. 每日最高付款限額(最高港幣5,000,000)，此限額將與所有付款類別共用。		

Note: Part A (1A) and (1B) must be completed, otherwise it will not be processed. A (1)及(1B)部分必須填妥，否則有關申請將不被處理。

Note: Part B (1) and (2) must be completed, otherwise it will not be processed. A (1)及(2)部分必須填妥，否則有關申請將不被處理。

Note: You are required to activate a Security Device prior to submitting this form. 請注意，您必須先啟用保安裝置，方可提交此表格。

1. I confirm that the information given above is correct and complete, and authorize The Hongkong and Shanghai Banking Corporation Limited (“the Bank”) to confirm this from any source you may choose. 本人確認上述資料屬真實及完整，並授權滙豐銀行(“滙豐”)向任何來源進行核實。

2. I have read and understood the terms and conditions governing the use of the Bank's HSBC Internet Banking, Phonebanking and ATM services and agree to be bound by them. 本人已閱讀並理解有關滙豐網上理財、電話理財及自動櫃員機服務之條款及條件，並同意受其約束。

X
Signature 簽署
Note: If Credit Card signature is not applicable for customer instruction request confirmation (Except the customer only has maintained Credit Card account(s) with the Bank), if the signature is not applicable, please leave blank. (若客戶只持有滙豐信用卡(或)只持有滙豐信用卡，則滙豐網上理財、電話理財及自動櫃員機服務之條款及條件，並同意受其約束。)

Account Number (Specify any one account number to which the above signature can apply) 戶口號碼 (請提供一個或以上與上述簽名可應用之戶口號碼)

ID Checked Signature Verified

Branch/Chop

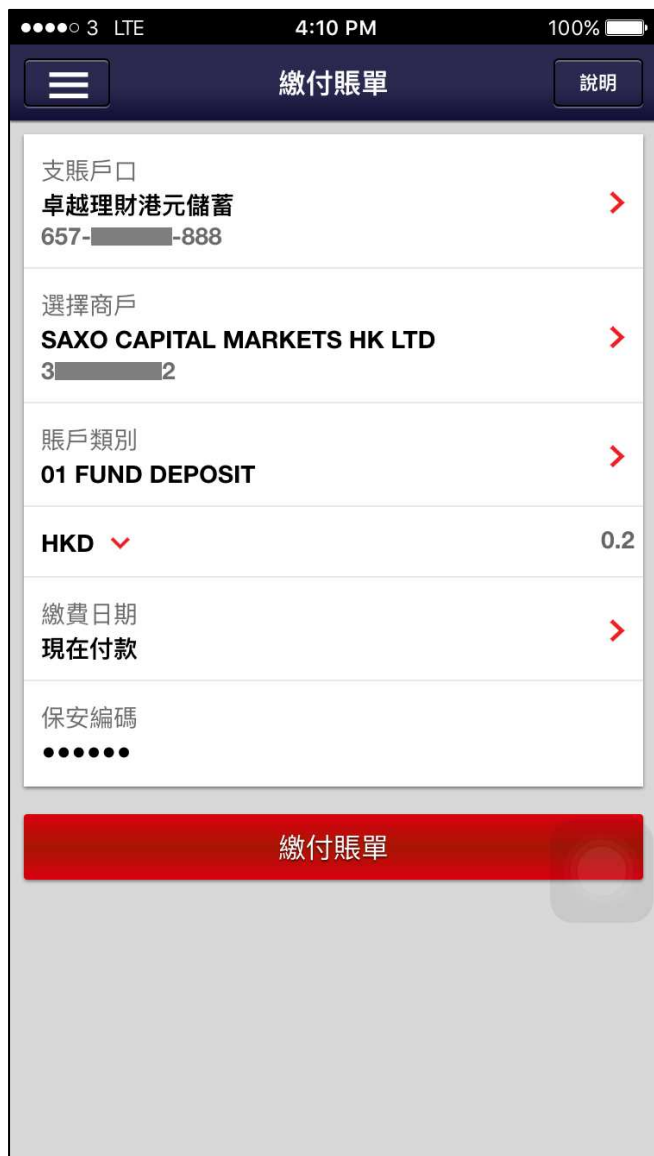
INTERNET BANKING/PHONE BANKING/ATM TRANSACTION LIMIT REVISION REQUEST FORM
網上理財/電話理財/自動櫃員機交易限額更改申請表格

Page: HK-1/2

Star# ID:

- Step 1: Fill in your name and ID number
- Step 2: Put down your desired daily sub-limit to Securities Brokers (max: 500,000) and daily payment limit shared by all payment types (max: 5,000,000)
- Step 3: Sign and specify your HSBC account number

Appendix 1 – How to make investment fund deposits via other self-service channel ? - Mobile Banking Bill Payment service



The screenshot shows a mobile banking app interface for bill payment. At the top, the status bar displays '3 LTE', '4:10 PM', and '100%' battery. The app header is dark blue with a menu icon on the left, the title '繳付賬單' (Bill Payment) in the center, and a '說明' (Help) button on the right. The main content area is white and contains several selection options, each with a red arrow on the right:

- 支賬戶口 (Debit Account): 卓越理財港元儲蓄 (Excellent Wealth Management HKD Savings), 657-██████-888
- 選擇商戶 (Select Merchant): SAXO CAPITAL MARKETS HK LTD, 3██████2
- 賬戶類別 (Account Type): 01 FUND DEPOSIT
- 貨幣 (Currency): HKD (selected), 0.2
- 繳費日期 (Payment Date): 現在付款 (Pay Now)
- 保安編碼 (Security Code): 六個黑點 (Six black dots)

At the bottom, there is a prominent red button labeled '繳付賬單' (Bill Payment).

You have to pay to Saxo via Internet Banking first to enable paying to Saxo via Mobile Banking.

1. Select your debit account
2. Select “Saxo Capital Markets HK Ltd”
3. Select Bill Type
4. Input payment amount
5. Input Security Device pin to pay

Appendix 1 – How to make investment fund deposits via other self-service channel ?

- ATM Bill Payment service

Please select service	
Cash withdrawal	Account enquiry
Transfer	Bill payment
Deposit	Change PIN
	Other services

Select merchant type for payment	
	Telecommunications
	Insurances
	Brokers
	Education - universities
	Education - others
	Other companies

1. Key in ATM pin at any HSBC ATM with your ATM card
2. Select the following:
 - i. Service: Bill payment
 - ii. Merchant Type: Brokers
 - iii. Merchant: Saxo Hong Kong
 - iv. Bill Type: 01
3. Key in your “Saxo HK bill payment ref. no.”
4. Select your debit account
5. Input payment amount
6. Successful transaction

Please select account	
	(savings) BBB-NNN***-SSS
	(current) BBB-NNN***-SSS
	(current) BBB-NNN***-SSS

	CANCEL
	CLEAR
	ENTER

step 1 Enter the AMOUNT
 step 2 then press **ENTER**
 if wrong press **CLEAR**

Debit from (savings) BBB-NNN***-SSS 9999999999.99

Your bill payment is accepted	
Please take your advice	
Do you wish to continue?	
Bill payment	Take card
Continue	

Appendix 1 – How to make investment fund deposits via other self-service channel ?

- Phone banking Bill Payment service

1. Call the Banking Hotlines

Account Type	Banking Hotlines
HSBC Premier customers	(852) 2233 3322
HSBC Advance customers	(852) 2748 8333
Other customers	(852) 2233 3000

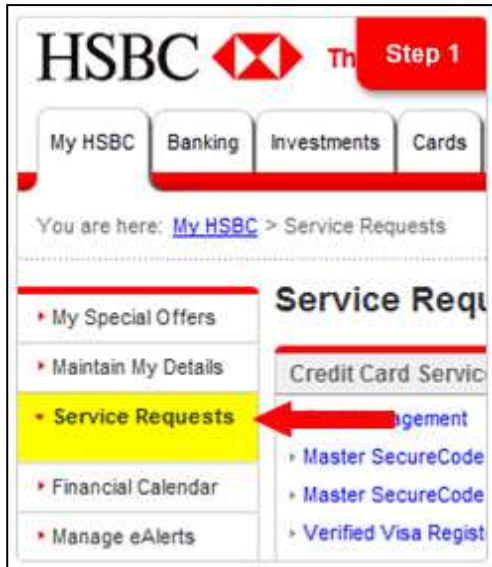
2. Call Flow:

- i. Press “1” for Cantonese, “2” for English, or “3” for Putonghua
- ii. Press “1” for “Bank Account & Deposit Services”
- iii. Key in Account Number # PIN
- iv. Press “3” for “Transfers and bill payments”
- v. Press “3” for “Bill payments”
- vi. Select the registered merchant name, or press “#” to pay unregistered bills
 - A. Paying registered bills
 - Select your registered merchant name
 - Select bill type options (if applicable)
 - Select bill account numbers (if applicable)
 - Select your HSBC account for payment and then enter your payment amount
 - Press “1” to confirm or “2” to cancel
 - B. Paying unregistered bills
 - Select your merchant category
 - Select your merchant name
 - Select bill type options (if applicable)
 - Select bill account numbers (if applicable)
 - Select your HSBC account for payment and then enter your payment amount
 - Press “1” to confirm or “2” to cancel
 - C. System will automatically save your merchant name and bill account number. The bill being paid will become a “registered bill”.

3. Hotline User Guide

- i. [Link](#) to HSBC Premier Hotline User Guide
- ii. [Link](#) to HSBC Advance Hotline User Guide
- iii. [Link](#) to HSBC Personal Banking Hotline User Guide

Appendix 2 – How to request for a new Security Device?



Step 1: Click “**Service Requests**” from the left hand navigation menu at HSBC Personal Internet Banking

Step 2: Click “**Replacement of Security Device**” under Internet Banking Services.

Step 3: Press “**Confirm**” to confirm the request.

Step 4: Enter a 6-digit Security Code for verification (from your existing Security Device)

Step 5: See the Acknowledgement message for successful request.

[Link](#) to more information regarding our Security Device

